



**HEALTH AND SANITATION
REOPENING PROGRAM
August 28, 2020**

Casino M8trix Program

Casino M8trix is closely monitoring government policy changes, Centers for Disease Control (“CDC”) guidelines, government mandates, and public health advancements and will continue to make changes as necessary or appropriate to our protocols and procedures. Our focus is on Screening, Cleaning, Protecting, Disinfecting, and Documenting (“SCPDD”). The SCPDD program will be the backbone of Casino M8trix’s COVID-19 safety procedures.

This program is intended to be compliant with the California Gambling Control Act, including any Emergency Regulations re: Emergency Sanitations Plans, cardroom industry guidelines issued by the California Department of Public Health, Department of Industrial Relations, and the Governor’s Office, including COVID-19 Industry Guidance: Cardrooms, Satellite Wagering Facilities, and Racetracks, released June 5, 2020 (and subsequently issued versions of same), Cal/OSHA Interim General Guidelines on Protecting Workers from COVID-19, released May 14, 2020 (and subsequently issued versions of same), and the Santa Clara County’s Order of the Health Officer Establishing Mandatory Risk Reduction Measures Applicable to All Activities and Sectors to Address the COVID-10 Pandemic, issued July 2, 2020. To the extent any provision of this program is deemed to be incompliant with any regulation or order it is intended to be compliant with, the compliant provision(s) of such regulation or order shall control.

Plan Responsibility and Contact Information

The President is responsible for maintaining and implementing this program. Casino M8trix’s Vice Presidents, Casino Managers, Shift Managers, the Director of Compliance, the Risk and Safety Coordinator, and Department Heads, heads are all responsible variously for implementing and enforcing this program. The Director of Humans Resources and the Risk and Safety Coordinator are each responsible for coordinating COVID-19 training and documenting all required training related to this program. The Director of Compliance is responsible for conducting regular evaluations of the gambling establishment for compliance with the emergency sanitation program while the emergency sanitation program is activated. All of these individuals can be reached at 408-244-3333.

Health Department Contact:

Santa Clara County Department of Public Health
Attn: Sara Cody, MD – Health Officer and Public Health Department Director
976 Lenzen Avenue
San Jose, CA 95126
408-792-3798

Casino M8trix Contact for COVID-19 Outbreak Communications:

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Required Closure Plan

If Casino M8trix is open for business and then is required by the state and/or public health officials to close, Casino M8trix must notify the Director/Chief of the Bureau of Gambling Control and Executive Director of the California Gambling Control Commission by email within 24 hours of closing.

In the event of such a closure, Casino M8trix must conduct an outstanding gaming chip liability count within 24 hours of said closure and notify the Bureau of Gambling Control of the results of said count within 24 hours of the count being completed. Both Casino M8trix's CFO/Controller and Director of Compliance will ensure that said activities occur.

Closure Plan Contacts

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HEALTH AND SANITATION REOPENING PROGRAM

1 Employee and Guest Health

The health and safety of our employees and guests is our number one priority.

Risk Assessment. Casino M8trix has prepared, and will continue to update, a data dependent risk-based assessment of our property and business activities to determine what risks exist and how they can be mitigated by using rules, procedures, and equipment effectively to allow for a safe and successful reopening. This risk assessment sets the basis for ensuring that our facility will be maintained in a manner promoting a healthy and sanitized environment in which people, under well enforced rules and restrictions, will be able to enjoy our property without being placed at risk of contracting contagions.

IR Thermometers. Points of entry will be limited to allow our employees to conduct non-invasive temperature checks utilizing touchless IR thermometers on everyone entering the building. Any guest displaying any primary symptoms of COVID-19 or a body temperature over 100.4° Fahrenheit¹ will be denied entry to the casino. Employees will be advised to seek medical advice and to contact Human Resources before returning to work.

Employee Health Questionnaire. Upon arriving to their first shift following reopening, employees will answer a confidential health questionnaire regarding possible COVID-19 symptoms, recent travel, or possible exposures to COVID-19. Before each subsequent shift, employees will be asked to answer a series of screening questions about any current symptoms and recent exposure to COVID-19-infected individuals. Employees who are not well, or who reside with an infected individual, will not be permitted to work on property.

Physical Distancing. Guests will be advised to practice physical distancing by standing at least six feet away from other guests or groups of guests. Employees will be reminded not to touch their faces and to practice physical distancing by standing at least six feet away from guests and other employees whenever possible. Where physical distancing is impractical or cannot be maintained, impermeable barriers will be used to limit the spread of COVID-19.

Hand Sanitizer. Hand sanitizer dispensers, touchless whenever possible, will be placed at key guest and employee entrances and contact areas such as the casino floor, restaurant entrances, meeting and event spaces, and the elevator landing.

Front of the House Signage. There will be health and hygiene reminders throughout the property including the proper way to wear, handle, and dispose of personal protective equipment (“PPE”), and physical distancing measures.

Back of the House Signage. Signage will be posted throughout the property reminding employees of the proper way to wear, handle, and dispose of PPE (as deemed appropriate by medical experts), wash hands, sneeze, and to avoid touching their faces.

¹ <https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control-recommendations.html>

Correspondence to Guests. Advise guests that if they exhibit signs of COVID-19 or believe they may have been in contact with someone who may have been exposed, they should not visit us.

Notification of COVID-19 Presence. Casino M8trix will notify the Bureau of Gambling Control, the Division of Gaming Control, the California Gambling Control Commission, all contracted primary owners, and the Santa Clara County Department of Public Health, of any presence of COVID-19 identified in connection with an employee or owner, pursuant to Business and Professions Code section 19851, subdivision (b), of Casino M8trix within 24 hours of such discovery, or a shorter time frame if required by a local entity.

Employee and Guest Health Concerns. Our employees have or will be given clear instructions on how to respond swiftly and report all presumed cases of COVID-19 on property. Employees are instructed to stay home if they do not feel well and are instructed to contact a manager if they notice a coworker or guest with a dry cough, shortness of breath, or other known primary symptoms of COVID-19. Employees and guests who are exhibiting any of the primary symptoms of COVID-19 while at the property are instructed to immediately notify their manager (employees) or casino security (guests).

2 Employee Responsibilities

Casino M8trix Employees are vital for an effective sanitation and health program. All employee responsibilities will be in compliance with California Gambling Control Commission requirements.

Hand Washing. Correct hygiene and frequent handwashing with soap is vital to help combat the spread of viruses. All Casino M8trix employees have been instructed to wash their hands, or use sanitizer when a sink is not available, every 60 minutes and after any of the following activities: using the restroom, sneezing, touching the face, blowing the nose, cleaning, sweeping, mopping, smoking, eating, drinking, entering and leaving the gaming floor, going on break, and before or after starting a shift.

COVID-19 Training. All employees will receive training on COVID-19 safety and sanitation protocols with more comprehensive training for our teams with frequent guest contact including Housekeeping, Food and Beverage, Gaming, Cage, and Security. Employees will be trained on: (1) the proper cleaning and disinfecting procedures set forth in CDC guidance; and (2) how to prevent the spread of infectious disease, including, without limitation, physical distancing, handwashing, and not spreading germs at work.² Casino M8trix's SCPDD plan ensures that any training provided is documented. Additional COVID-19 training is outlined below in accordance with the California Gambling Control Act, including any Emergency Regulations re: Emergency Sanitations Plans.

² <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/social-distancing.html>; <https://www.cdc.gov/handwashing/index.html>; and <https://www.cdc.gov/nonpharmaceutical-interventions/pdf/dont-spread-germs-work-item3.pdf>

Personal Protective Equipment. Appropriate PPE will be worn by all employees based on their role and responsibilities and in adherence to state or local regulations and guidance. Training on how to properly use and dispose of all PPE will be mandatory. Every employee entering the property will be provided an approved face covering and required to wear that approved face covering while on property, unless otherwise permitted (e.g., when eating and drinking in an approved space). Employees will be permitted to use their own approved face covering. Gloves will be provided to employees whose responsibilities require them, including those in direct contact with food, beverage, certain gaming equipment, and/or guests.

Daily Pre-Shift and Timekeeping. Employee pre-shift meetings will be conducted virtually or in areas that allow for appropriate physical distancing between employees. Larger departments will stagger employee arrival times to minimize traffic volume in back of house corridors and service elevators. Hand sanitizer will be available at each timeclock location and employees will be required to sanitize their hands after clocking in. Our management team will ensure constant communication and proper PPE and sanitation procedures are followed and updated per the latest expert guidance.

3 The Guest Experience

Guest Arrival. A security officer and/or employee will greet each guest to the casino. Each guest will be screened and required to apply hand sanitizer and wear an approved face covering (which will be provided if the guest does not have their own). Appropriate signage will also be prominently displayed outlining proper approved face covering usage and current physical distancing practices in use throughout the casino. Guests entering the building will be subject to non-invasive temperature checks utilizing touchless IR thermometers. Anyone displaying any primary symptoms of COVID-19 or with a temperature over 100.4° Fahrenheit¹ will be denied entry to the casino.

Once a guest has passed the initial temperature screening, they will be asked to lower their approved face covering for the purpose of identification for surveillance.

Casino M8trix will clearly designate separated entrance(s) and exit(s) to help maintain physical distancing, wherever possible.

(a) Guest Arrival Valet, Taxi, or Ride Share

- Guests will enter the casino through doors that are either propped open, are automated or manually operated by an employee.
- Valet services will be suspended until further notice.

4 Cleaning Products and Protocols

Casino M8trix uses cleaning products and protocols which meet CDC/EPA guidelines³ and are approved for use and effective against viruses, bacteria, and other airborne and bloodborne pathogens. We are working with our vendors, distribution partners and suppliers to ensure an uninterrupted supply of these cleaning supplies and necessary PPE.

Public Spaces and Communal Areas. The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on frequent contact surfaces including, but not limited to, poker desk check-in counters, elevators and elevator buttons, door handles, public bathrooms, food service and prep areas, ATMs, casino cage counters, gaming tables, and seating areas.

Back of the House. The frequency of cleaning and sanitizing will also increase in high traffic back of house areas with an emphasis on the employee break rooms, employee entrance, employee restrooms, loading dock, offices, and kitchen.

Shared Equipment. Shared tools and equipment will be sanitized before, during and after each shift or anytime the equipment is transferred to a new employee. This includes phones, radios, computers and other communication devices, payment terminals, kitchen implements, engineering tools, cleaning equipment, keys, time clocks, and all other direct contact items used throughout the casino.

Air Filter and HVAC Cleaning. The frequency of air filter replacement and HVAC system maintenance will be increased and fresh air exchange will be maximized.

5 Locations for the Distribution of Personal Protection Equipment (PPE)

<u>Front of the House</u>	<u>Back of the House</u>
Casino Entrances	Employee Entrance
All Cage Counters	Department Specific Locations
Throughout the Gaming Floor	Including Kitchens, Offices, and Housekeeping

6 Physical Distancing

Throughout the casino we will meet or exceed state and local health authority guidelines on proper physical distancing.

Queuing. Any area where guests or employees queue will be clearly marked for appropriate physical distancing.

Counter Service Protection. Impermeable barriers will be installed in any area where employees and guests are required to interact in closer quarters (e.g., cage cashier

³ <https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html> and <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

windows, certain dining areas, host stand, poker desk, Shift Manager Desk).

Restaurants and Bars. Restaurants and bars will reduce seating capacities to allow for appropriate physical distancing between each seated group/party of guests.

Table Games Operations. Table games will have chairs removed. Casino Shift Managers as well as Game Attendants will ensure that guests do not congregate in groups.

Meeting and Event Spaces. Meeting and banquet set-up arrangements will allow for physical distancing between guests in all meetings and events based on CDC, state, and local recommendations. Self-serve buffet style food service will be suspended and replaced by alternative service styles.

Back of the House. Physical distancing protocols will be used in the employee break rooms, shared office spaces, the employee Cage, and other high-density areas in order to ensure appropriate distancing between employees.

DEPARTMENT SPECIFIC SANITIZATION POLICIES

Additional department protocols are being prepared and may be added/modified as developed and/or needed.

CASINO OPERATIONS

All guests wishing to gamble will be requested to briefly lower their approved face covering for age and identification purposes in compliance with city and state gaming requirements. All casino operations will be in compliance with California Gambling Control Commission requirements.

7 Casino Cage

Cleaning and Sanitizing Protocol

- (a) Guest facing counters to be sanitized at least once per hour and common touch items will be sanitized before and after each use
- (b) Upon return to a cage, all chips must be sanitized or kept out of rotation for a time period sufficiently long to ensure that no viral threat remains (based upon the most current information available regarding the virus for which the state of emergency or other order was issued is associated)

Physical Distancing Protocol

- (a) Guests to maintain six feet of separation while waiting in line with the spacing to be clearly marked
- (b) All cage employees will wear an approved face covering and gloves

Physical Barrier Protocol

- (a) Impermeable clear barriers will be installed in all Cage Cashier windows and other areas where parties interact to limit the spread of COVID-19.

Guest Considerations

- (a) Hand sanitizer stations are located at both Cage counters

8 Table Games Operations

No gaming table is allowed to operate unless:

- The gaming table is operating with no more than half of the number of players allowed in the Bureau-approved game rules, with remaining spaces for players distributed on the table to ensure maximum physical separation. Any play space that is to remain unused must be removed or covered in such a way as to prohibit its use by a player; or
- The gaming table includes, between each available space designated for a player, a clear, non-tinted, non-permeable barrier, such as polymethyl methacrylate, that is sufficiently sized to prevent two players from coming into direct physical contact during the play of any controlled game.

Participation in or observation of a controlled game by a member of the public will not be allowed unless that person has a space designated for a player at the table or is at another designated space that is positioned to allow for appropriate physical distancing and the gaming table includes a vacant player space that has been designated for participants to approach the table one at a time.

If, after the reduction of spaces for players, the gaming table does not allow for appropriate physical distancing, all players must wear appropriate face coverings in the manner prescribed by the manufacturer for its intended use. If players must wear face coverings, no activity may be conducted at the table that would require the removal of face coverings, except during the actual consumption of a beverage.

Casino M8trix will provide frequent breaks in play in games where items are passed back and forth for an extended period, to allow employees and players to wash their hands or use hand sanitizer.

Cards must be replaced as follows:

- If the game rules allow a player to touch the cards, all cards that have been dealt must be replaced at least every four hours.
- If the game rules do not allow a player to touch the cards, all cards that have been dealt must be replaced at least every twelve hours.
- Any card removed from the table must be disposed of, sanitized, or kept out of rotation for seven days.

In addition to the requirements above, the following protocols will also apply:

Cleaning and Sanitizing Protocol

- (a) Game Attendants to sanitize table game rail area after each guest leaves a game
- (b) Game Attendants to sanitize each chair area after each guest leaves a game
- (c) Game Attendants to sanitize the outside of shufflers every four hours
- (d) Game Attendants to sanitize radios, phones, computers, podium surfaces and all related equipment before each use

- (e) Table assigned Game Attendants to sanitize buy bet and/or bonus buttons when arriving to a game
- (f) Dealers will wash or sanitize their hands prior to beginning a down at a table.
- (g) Dealers to sanitize the machine buttons when arriving to a game
- (h) Dealers to sanitize all game buttons (e.g., Dealer, Action, Player-Dealer Plaque) when arriving to a game
- (i) Dealers to sanitize the Baccarat and Blackjack discard holders when arriving to a game
- (j) Dealers to sanitize the exterior of the card shoe when arriving to a game
- (k) Pai Gow Dealers to sanitize playing tiles when arriving to a game
- (l) Dealers to sanitize dice cup when arriving to a game
- (m) Chip Runners to sanitize chip carriers/birdcages before and after each use
- (n) Card Control operators to sanitize all gaming equipment returned to Card Control
- (a) Ongoing chip cleaning shall be conducted
- (b) Facilities Department will sanitize the inside of iSHOEs and shuffling machines three times per week
- (c) Cards cleaning will be in accordance with the California Gambling Control Act, including any Emergency Regulations re: Emergency Sanitations Plans.

Physical Distancing Protocol

- (a) Each active table will be positioned at least six feet apart
- (b) Between each available space designated for a player there will be a clear, non-tinted, non-permeable barrier, such as polymethyl methacrylate, that is sufficiently sized to prevent two players from coming into direct physical contact during the play of any controlled game
- (c) All gaming floor employees will wear face approved face coverings
- (d) All gaming floor employees will maintain appropriate physical distancing while on break/lunch and while performing daily job functions
- (e) Management and/or Security to verbally request a guest step away from the game to discuss any guest related matters
- (f) Dealers to verbally push into a table instead of "tapping in" and maintain appropriate physical distancing
- (g) Game Attendants will maintain appropriate physical distancing when answering guest questions and/or making gaming decisions at the table
- (h) Chip Runners will maintain appropriate physical distancing when conducting podium, cage, table, and dealer and/or customer transactions
- (i) Card Control employees will maintain appropriate physical distancing when delivering and picking up cards to and from active table games

Guest Considerations

- (a) Guests will be reminded to use hand sanitizer prior to the start of play and reminded of proper approved face covering and glove usage
- (b) All Self-serve beverage and condiment stations will be closed
- (c) Gaming area Food and Beverage protocols are being reviewed but there will be no food service at gaming tables

9 Poker Operations

Cleaning and Sanitizing Protocol

- (a) Game Attendant to sanitize table game rail area after each customer leaves
- (b) Game Attendant to sanitize each chair area after each customer leaves
- (c) Game Attendants to sanitize radios, phones, computers, podium surfaces and all related equipment before each use
- (d) Ongoing chip cleaning schedule underway
- (e) Dealers to sanitize the exterior of machine before leaving the table
- (f) Facilities will sanitize the inside of shuffling machines three times a week

Physical Distancing Protocol

- (a) Each active table will be positioned at least six feet apart
- (b) Between each available space designated for a player there will be a clear, non-tinted, non-permeable barrier, such as polymethyl methacrylate, that is sufficiently sized to prevent two players from coming into direct physical contact during the play of any controlled game
- (c) Discourage unrelated guests from congregating behind players
- (d) All gaming floor employees will wear face approved face coverings
- (e) All gaming floor employees will maintain appropriate physical distancing while on break/lunch and while performing daily job functions
- (f) Management and/or Security will verbally request a guest step away from the game to discuss any guest related matters
- (g) Dealers to verbally push into a table instead of “tapping in” and maintain appropriate physical distancing
- (h) Game Attendants will maintain appropriate physical distancing when delivering customer service and/or making gaming decisions at the table
- (i) Chip Runners will maintain appropriate physical distancing when conducting podium, cage, table, and dealer and/or customer transactions
- (j) Card Control employees will maintain appropriate physical distancing when delivering and picking up cards to and from active table games

Guest Considerations

- (a) Guests will be reminded to use hand sanitizer prior to the start of play and reminded of proper approved face covering and glove usage
- (b) All Self-serve beverage and condiment stations will be closed
- (c) Gaming area Food and Beverage protocols are being reviewed but there will be no food service at gaming tables

10 Public Areas

Cleaning and Sanitizing Protocol

- (a) Employees to sanitize the following areas at least once per hour:
 - Casino entry doors
 - Lounge area tables
 - Employee dining tables and counters

- Employee smoking areas
 - Guest smoking areas
 - Exterior benches
 - Trash bins
- (b) All Front of House (“FOH”) restrooms to be sanitized at least once per hour

Physical Distancing Protocol

- (a) No department specific requirements

Guest Considerations

- (a) No department specific requirements

FOOD and BEVERAGE

11 Restaurants, Bars and Lounges

Cleaning and Sanitizing Protocol

- (a) Host Podiums including all associated equipment to be sanitized at least once per hour
- (b) Service stations, service carts, beverage stations, counters, handrails and trays to be sanitized at least once per hour
- (c) POS terminals to be assigned to a single server where possible and sanitized between each user and before and after each shift. If multiple servers are assigned to a POS terminal, servers will sanitize their hands after each use
- (d) Dining tables, bar tops, stools and chairs to be sanitized after each use
- (e) Condiments to be served in single use containers (either disposable or washed after each use)
- (f) Check presenters, pens, and all other reusable guest contact items to be either sanitized after each use or will be single use items
- (g) Menus to be sanitizable or single use and/or disposable
- (h) Trays (all types) and tray stands to be sanitized after each use
- (i) Storage containers to be sanitized before and after each use
- (j) Food preparation stations to be sanitized at least once per hour
- (k) Kitchens to be deep-cleaned and sanitized at least once per day
- (l) Food and beverage items being prepared to be transferred to other employees using contactless methods (utilizing food carts, side tables, etc.)

Physical Distancing Protocol

- (a) Hosts and managers to manage physical distancing at entries, waiting areas and queues (in addition to signage)
- (b) Peak period queuing procedures to be implemented when guests are not able to sit at a table immediately
- (c) Tables and booths to be utilized with appropriate physical distancing between each family or traveling party (six feet or as otherwise advised by authorities)
- (d) Reduce bar stool count to provide appropriate physical distancing
- (e) Manage the line flow at quick serve outlets to ensure beverage and food pick up

- areas remain appropriately distanced
- (f) Additional quick serve options to open based on demand and length of physically distanced lines (e.g., Lotus Café)
- (g) Casino service bars will be staffed to allow for appropriate distancing between employees

Guest Considerations

- (a) All self-serve condiments and utensils to be removed and available from cashiers or servers
- (b) All straws to be wrapped
- (c) Remove grab-and-go offerings; available from Lotus Cafe workers only
- (d) All food and beverage items to be placed on the table, counter, or other surface instead of being handed directly to a guest
- (e) Employees may assist in guest movement and flow to ensure physical distancing protocols are followed

Additional Employee Break Room Protocols

- (a) Single use cups for beverage (no refills)

12 Catering and Banquets

Cleaning and Sanitizing Protocol

- (a) All shared equipment and meeting amenities to be sanitized before and after each use, or be single use if not able to be sanitized
- (b) All linen, including underlays, to be replaced after each use

Physical Distancing Protocol

- (a) All buffet and self-serve style events to be suspended until further notice
- (b) All food and beverage items to be individually plated and served
- (c) Coffee and other break items to be attended and served by a server
- (d) Flatware to be provided as a roll-up
- (e) Condiments to be served in individual containers
- (f) Seating capacities and floor plans to be reviewed on an event by event basis to ensure appropriate physical distancing that follows health official's guidelines

Guest Considerations

- (a) Individual bottled water will be provided in lieu of water carafes on meeting tables and water stations
- (b) Develop appropriate physically distanced floor plans for Events
- (c) Create modified menus to showcase styles of service and items currently available
- (d) Post signage outside of meeting and events reminding guests of appropriate physical distancing guidelines
- (e) Ushers may assist in guest movement and flow to ensure physical distancing protocols are followed

SECURITY and HOUSEKEEPING

13 Security Operations

Cleaning and Sanitizing Protocol

- (a) All surfaces to be sanitized at the completion of an incident (in addition to standard sanitization protocols)
- (b) Security Management will assign specific sanitation responsibilities and ensure proper protocols are followed
- (c) Radios, phones, computers, and all related equipment and contact surfaces to be sanitized before and after each use

Physical Distancing Protocol

- (a) Standard protocols will be followed unless a specific incident requires more invasive contact (e.g., escorting individual from casino property)
- (b) Specific guest contact protocols to be developed to protect the safety of employees and guests
- (c) Security Officers to assist with enforcing physical distancing protocols in guest queuing areas as required (restaurant, casino floor, Poker Desk, elevator lobby, etc.)

Guest Considerations

- (a) Security Officers to familiarize themselves with hand sanitizer and approved face covering distribution points for guests and coworkers
- (b) Once a guest has passed the initial temperature screening, they will be asked by Security Officers or other Casino M8trix entrance employees to lower their approved face covering for the purpose of identification for surveillance.

14 Housekeeping

Cleaning and Sanitizing Protocol

- (a) Cleaning carts, trolleys and equipment to be sanitized at the start and end of each shift
- (b) Back of house restrooms will be sanitized at least once every hour

Physical Distancing Protocol

- (a) Minimize contact with guests while cleaning

COVID-19 TRAINING

15 Employee Training

1. When a state of emergency or other order is active Casino M8trix will provide all new employees and existing employees with orientation or reorientation training, as applicable, concerning the emergency sanitation program described here.

2. The training must include the following topics:
 - a. Information related to the virus for which the current state of emergency or other order was issued, including how to prevent the virus from spreading and which underlying health conditions, as identified in any guidelines, requirements, or instructions provided by any federal agency (e.g., the Centers for Disease Control and Prevention or the Occupational Safety and Health Administration), any other state agency (e.g., the California Department of Public Health), or the local jurisdiction, may make certain individuals more susceptible to contracting the virus;
 - b. The importance of not coming to work if the employee or someone with whom the employee lives has been diagnosed with the virus for which the current state of emergency or other order was issued, or the employee is exhibiting symptoms of the virus for which the current state of emergency or other order was issued;
 - c. Information on employer or government sponsored leave benefits that employees may be entitled to receive related to the virus for which the current state of emergency or other order was issued;
 - d. How to self-screen at home, including temperature and/or symptom checks;
 - e. The importance of proper hygiene, including frequent handwashing with soap and water or using hand sanitizer containing at least 60 percent ethanol or 70 percent isopropanol when unable to access a sink or handwashing station;
 - f. The importance of physical distancing, both at work and outside of work; and
 - g. The purpose and proper use of face coverings, including the following information and instructions:
 - i. Face coverings do not protect the wearer and are not PPE;
 - ii. Face coverings can help protect people near the wearer, but do not replace the need for physical distancing and frequent handwashing;
 - iii. Face coverings must cover the nose and mouth;
 - iv. Employees must wash or sanitize hands before and after using or adjusting face coverings;
 - v. Employees must avoid touching their eyes, nose, and mouth; and
 - vi. Reusable face coverings must be washed after each shift.
3. Emergency sanitation program training will be conducted according to the following timelines:
 - a. New employee training must be completed within 60 days of the issuance of a license or work permit, or the employee's start date, whichever is later. New employee orientation training may be conducted via an internal training program, an external training program, or by providing printed or electronic training materials.
 - b. Each employee must receive reorientation training during their first work shift following activation of the emergency sanitation program.

Reorientation training must be presented in-person, via simultaneous video teleconference, or via previously video-recorded material. Employees who received orientation or reorientation training in-person, via simultaneous video teleconference, or via previously video-recorded material within three months immediately prior to activation of the emergency sanitation plan are exempt from this requirement.

4. Records of employee completion of emergency sanitation program orientation and reorientation training must be maintained and must include the date of the training, the topics covered, the name of the employee receiving the training, and the name of the employee responsible for coordinating training. Training records may include, but need not be limited to, sign-in sheets, email records of material being provided, and training certificates.



EMPLOYEE ENTRY SCREENING PROTOCOLS

Employee Entry Screening Touch-free IR thermometers will be utilized at the employee entrance to the casino. Any employee displaying any primary symptoms of COVID-19 or a body temperature above 100.4°F after two screenings will be denied entry to the casino. Employees will be advised to seek medical advice and to contact Human Resources before returning to work.

High-temperature employee screenings (i.e., failed screenings) and their results will be confidentially logged.

CASINO / GUEST ENTRANCE SCREENING PROTOCOLS

Guest / Casino Entrance Screening Touch-free IR thermometers will be utilized at the entrance to the casino. Any guest displaying any primary symptoms of COVID-19 or a body temperature above 100.4°F will be denied entry and asked to step aside. If a guest refuses to be screened they will be asked to leave property.

Secondary Temp Screening Guests can attempt a second screening after waiting 15 minutes. If guests fail the second screening, they will not be allowed entry for 24 hours.

Guest Identification Once a guest has passed the initial temperature screening, they will be asked to lower their approved face covering for the purpose of identification for Surveillance.